

Store orders vs payment processor, 1 August to 1 September 2026

Two exports that should agree: every difference with both values, and a bridge from one total to the other

ORDERS THAT SHOULD BE PAID	RECONCILE	DIFFERENCES
1,034	1,022	15

Rules agreed before counting

- Key: **order_id** in both files. Orders **paid** or **refunded** should have a payment; **cancelled** ones none.
- The order total must equal the payment amount, in the same currency; a difference of 0.01 or less counts as matched.

The fifteen differences

What went wrong	Order	Store	Processor	Difference
Order paid, no payment	SO-10717	195.61	—	−195.61
Order paid, no payment	SO-10927	284.00	—	−284.00
Order paid, no payment	SO-10988	200.00	—	−200.00
Order paid, no payment	SO-11061	291.82	—	−291.82
Amount differs	SO-10104	345.66	333.16	−12.50
Amount differs	SO-10588	182.86	162.86	−20.00
Amount differs	SO-10690	79.73	76.38	−3.35
Amount differs	SO-10920	409.66	397.16	−12.50
Amount differs	SO-10974	223.40	222.50	−0.90
Charged more than once	SO-10157	254.90	254.90 + 254.90	+254.90
Charged more than once	SO-10344	474.97	474.97 + 474.97	+474.97
Currency differs	SO-10086	321.01 EUR	321.01 USD	not comparable
Payment, no order	SO-19000	—	186.08	+186.08
Payment, no order	SO-19001	—	31.27	+31.27
Payment, no order	SO-19002	—	161.82	+161.82

From the store's total to the processor's (EUR)

Store: paid and refunded orders	249,511.39
Order paid, no payment	−971.43
Amount differs	−49.25
Charged more than once	+729.87
Payment, no order	+379.17
Currency differs (left out)	−321.01
Within tolerance	+0.03
Processor: EUR payments	249,278.77

What this does not check

Whether refunds reached the customer (they are in neither file); the processor's fees; whether either file is right on its own. The check is that the two files agree, and where they do not, exactly how.